

The Parents of Precision Post



Winter 2019

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Welcome!

I am excited to announce that Precision ABA will now be sending out a quarterly newsletter to keep you informed! We will be sharing company updates, celebrations, and any changes that you should be aware of regarding your ABA services.

This is an opportunity to keep the lines of communication open and ensure that we are providing you with as much information as possible as we head into a brand-new year!

If there is ever something that you want to share with other parents and families, such as events, please send them our way so that we can share that information in the Precision Parent Post and on our Facebook.

We are excited about this opportunity to share Precision ABA news with you!



Have you heard???

Precision ABA has made some big additions in the last couple months. Aside from opening up our office, we have expanded our company reach on the World Wide Web. After four years, it was about time to make our name known online.

Our website offers an opportunity to learn more about our company values and our mission to provide extraordinary ABA services for our families. You can also learn a little more information about each of our team members. In 2019 we started featuring a blog to continue our goal of sharing information with all of you. If there are any topics that you would like discussed, please send them our way! We love your input and suggestions. You can read the first post on our blog at www.precisionaba.com

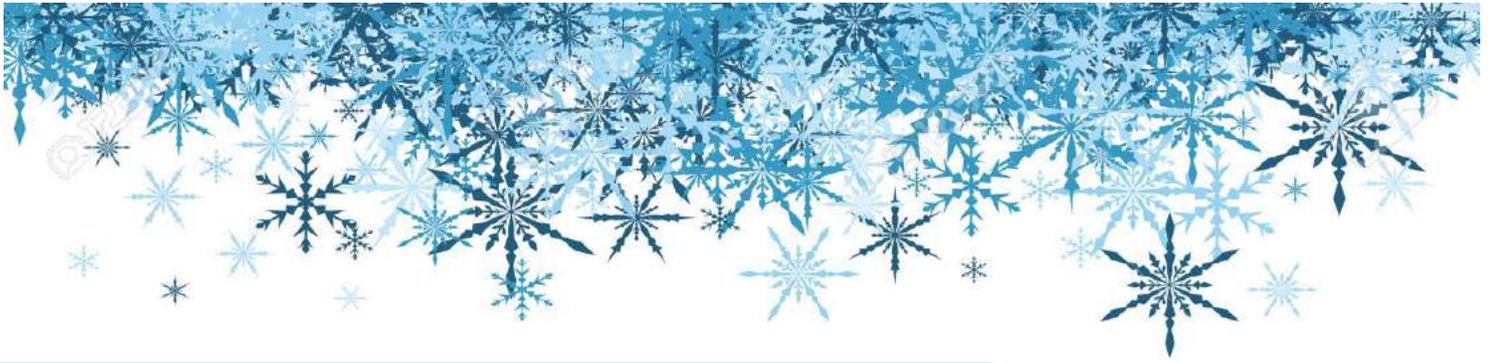
In addition to our website, we also have a social media presence in Facebook. We invite you to "like" and follow our page. We are posting relevant information regarding team members, updates in the ABA field, and how we embed our company values into everything we do.



A Commitment to Learning

One of the Precision ABA values is a commitment to learning. We believe that we are all life-long learners and we truly try to embrace this everyday. One way that we embrace this value is by implementing OKRs, Objectives and Key Results for each team member. OKRs are also known as "stretch goals" meaning that you must go beyond your comfort zone and knowledge to make progress. Each team member at Precision ABA has individualized OKRs that focus on personal and company improvement. We don't just expect our clients to make progress; we also want our team to make progress as well. OKRs are developed on a quarterly basis. Each team member is responsible for taking data and charting it to show progress!

OKRs are not easy goals. They force you to grow and improve in a specific area. Feel free to ask your Behavior Technicians about their OKRs. We believe that our commitment to learning will only improve us as individuals, a team, and overall a company, which will then leave a positive impact on our clients!



Texting Protocol Update

Protecting you and your child's information is imperative to us. In the past few months, Precision ABA has taken extra steps to ensure that we are making this a priority. HIPAA compliance is essential as your provider.

In order to continue with this mission, we are asking all team members and families to use OhMD for texting communication. OhMD is a free, HIPAA compliant, texting App that will encrypt text messages to ensure that your personal information cannot be shared and intercepted.

We understand that texting is often the easiest way to communicate in this technology driven society. With that in mind, we are taking all the steps that we can to maintain our dedication to protecting your personal information.

All of the Precision ABA team members have downloaded the OhMD app as well. If you text them outside of OhMD, they will be directing you to the app. If you have any questions or concerns regarding this transition, please do not hesitate to reach out to Mallory McGreehin.



We want to Keep You Informed

A few months ago, we asked you to participate in a survey as we went through the Behavioral Health Center of Excellence (BHCOE) accreditation process. Thank you to all of you who took the time to assist us with this process. We appreciate all of your kind words as well as the feedback on what we can improve. Throughout this process we found that our biggest deficit is providing our families with knowledge regarding insurance policies and statements. We want to make sure that you are fully informed going forward regarding these areas. We will be providing updates on insurance policies and laws through our Parents of Precision Post as well as our Blog on the website. We also invite you to follow us on Facebook for new information. It is important to us that you feel comfortable and educated regarding your ABA services! If there is an area or topic that you would like more information on, please do not hesitate to send it to Mallory at Mallory@precisionaba.com. We will be sure to answer any questions in the Post, in the Blog, and through social media!

New Policies

Safety Regulations

Precision ABA is committed to the safety of our team members and clients. It is our responsibility to ensure safe work environments. In an effort to remain dedicated to this cause, we have added new regulations to the Handbook. This includes:

- Clear and safe walkways, including snow and ice
- Appropriate temperatures
- Proper ventilation to reduce smoke or other fumes
- Clean work spaces
- Adequate lighting

We understand that some of these hazards may happen right before session. For example, a bathroom might break or it starts snowing shortly before session begins. It is our expectation that families make an effort to ensure the safety of the team. We appreciate your understanding and diligence with this new policy. After all, we need to keep the therapists and clients safe to provide the best treatment outcomes!



Be on the lookout for an updated Parent Handbook soon!

HIPAA Compliant Email

Precision ABA is fortunate enough to work with Virtru to ensure the confidentiality of client information. Some of you may have already had the opportunity to receive a Virtru email. Virtru guarantees the encryption of email content, which allows us to send PHI, including schedules, invoices, or other personal information while remaining HIPAA compliant! Emails containing any PHI will be sent through Virtru going forward.

Virtru emails come are delivered to your inbox just like any other email, but you must login to access the email content. To make this simpler, Virtru has also developed an app for easier access. We encourage you to download the app on your phone. It is called "Virtru email protection" and it will allow you to open any of these protected emails.

Precision ABA appreciates your cooperation with this transition. We are dedicated to protecting your information!





Accupoint Parent Portal

We are excited to announce that this year we will be opening up a new opportunity for families. Accupoint offers a Parent Portal that allows you to stay connected with us. Through the parent portal you will have access to your session calendar, be able to add signatures for completed sessions, and eventually pay an invoice. We are hoping that this portal will allow us to streamline some of these processes and make.

This can be accessed at:

<http://myaccupoint.com/#/> login

Each family will individually be sent log in information to access the portal in next month!



Happy Birthday Precision ABA!

We are thrilled to announce that Precision ABA was officially 4 years old on February 15th! Thank you to all of you for being part of this company. We look forward to what the future holds for our families and the company!

EVENTS

- AMC is proud to partner with the Autism Society to offer unique movie showings where we turn the lights up, and turn the sound down, so you can get up, dance, walk, shout or sing! Our Sensory Friendly Film program is available on the **second and fourth Saturday (family-friendly)** of every month. Please check your local theatre listings for specific showtimes. <https://www.amctheatres.com/programs/sensory-friendly-films>
- Chicago Children's Museum believes an accessible and inclusive museum must address each visitor's experience – making the museum's facilities, offices, exhibits, services, programs, and staff welcoming to all. Held the second Saturday of every month, *Play For All* events invite children and families with disabilities to experience Chicago Children's Museum's inclusive, multisensory exhibits and programs. The museum opens one hour early, at 9am, for pre-registered guests. The first 250 visitors to register receive free admission.

Partnerships@chicagochildrensmuseum.org

